

1 37416/MRK/I249

5 APPARATUS, SYSTEMS AND METHODS FOR ONLINE,
MULTI-PARCEL, MULTI-CARRIER, MULTI-SERVICE
PARCEL RETURNS SHIPPING MANAGEMENT

ABSTRACT OF THE DISCLOSURE

10 The present invention provides a computer system (the
"System", or the "Return System") that is configured and
programmed to provide online stores with a fast, simple,
convenient way for eCommerce customers of an online store to
return merchandise purchased from that store from within that
online store.

15

ERS PAS239936.2--3/28/00 3:13 PM

20

25

30

35